

Senior Healthcare Support Worker - Level 3



The broad purpose of this occupation is to support registered healthcare professionals in delivering high-quality, compassionate health and care services. Senior healthcare support workers provide clinical, therapeutic or diagnostic care under the direct or indirect supervision of a registered healthcare professional.

As part of this role, you'll select a specialist area to train and work in - such as Adult Nursing, Maternity, Theatre, Mental Health, Children and Young People, Allied Health Therapy, or Diagnostic Imaging - allowing you to focus your skills and build expertise in your chosen field.

An employee in this occupation works within the limits of their competence, following agreed standards, policies and procedures to deliver a range of clinical, diagnostic or therapeutic interventions as part of the wider health and care team. Senior healthcare support workers report to a registered professional and undertake delegated activities in line with individual care plans.

They use their knowledge, experience and understanding to make informed decisions within their area of responsibility and are accountable for their own work. They may also supervise or guide other staff, communicate effectively, maintain confidentiality, and follow all legislation and organisational procedures.

Senior healthcare support workers must maintain a safe, healthy environment and keep their knowledge and skills up to date throughout their career.

Delivery:

- Monthly workshops
- Module-Specific Seminars (online)
- Regular 1:1 reviews with a designated Coach
- Dedicated e-portfolio system
- Access to a large range of learning resources and CPD
- Full End Point Assessment preparation and support

Duration: The typical duration of this programme is 24 months. You must also allow for an additional 3 months' EPA period.

Entry Requirements: Apprentices must be in a role that supports the gathering of evidence for the apprenticeship standards

End Point Assessment: The EPA comprises varied assessments including professional discussion underpinned by a portfolio of evidence and an observation of practice with questions.

During the apprenticeship some duties covered are:



Duty 1 Act within the limits of own competence and within agreed ways of working, following the relevant local and national standards, policies and protocols used in the workplace.

Duty 2 Promote the health and wellbeing of individuals.

Duty 3 Monitor the physical and mental health and well-being of individuals in your care.

Duty 4 Use communication methods and techniques to overcome barriers and meet individuals' wishes, preferences and needs.

Duty 5 Maintain the health, safety and security of yourself and others in the workplace by identifying risks and taking appropriate action to keep people safe.

Duty 6 Maintain and further develop your own skills and knowledge and contribute to the development of others.

Duty 7 Record, report and store information related to individuals, keeping information confidential.

Duty 8 Contribute to the quality of services by participating in improvement activities.

Duty 9 Provide leadership for others within the scope of own role.



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- Worked with over 4,000 public sector organisations across the UK to transform their workforces.
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